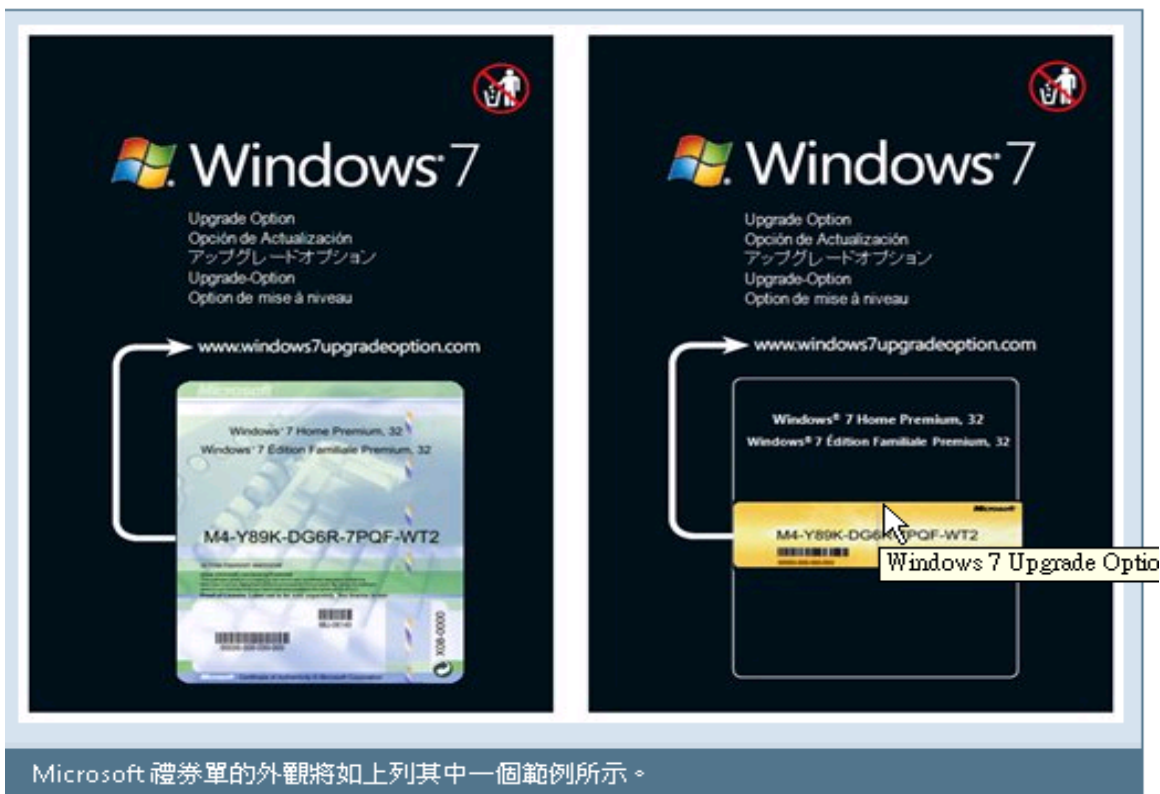


Windows 7.0 Upgrade

Customers who purchase **S42** with **Windows Vista Home Premium /Business /Ultimate version between 2009/06/26 and 2010/01/31** are qualified for Windows 7.0 upgrade. Upgrade may be applied within the same version and language only!

All customers should be able to find an [Offer Form] inside the carton provided by Microsoft.



Scenario 1: Getting [offer form] from the carton

- 1) Sign up for Windows 7.0 upgrade on Microsoft website before 2010/02/28.
<http://www.windows7upgradeoption.com>
- 2) Once sign up process is completed, Microsoft will start sending Windows 7.0 upgrade DVD from 2009/10/22. All DVDs will be sent to customers out before 2010/04/30.
- 3) Customers manually upgrade to Windows 7.0.

Scenario 2: NOT Getting [offer form] from the carton

- 1) Customers need to check Joybook model, Vista version and purchase date, only S42/S35/S43 with Windows Vista Home Premium /Business /Ultimate version purchased between 2009/6/26 and 2010/1/31 are qualified for Windows 7.0 upgrade.
- 2) Once it's been confirmed to be qualified, call BenQ service center and leave purchase information before 2010/02/01. The information must include the followings: Customer name, phone number, email, Joybook model name, Vista version, Joybook serial number, copy of purchase receipt with date.
- 3) After receiving the information, BenQ service center will report to headquarter (TPC CC) on daily basis. [Offer form] will be sent to customers within 2 weeks after receiving notice.
- 4) Sign up for Windows 7.0 upgrade on Microsoft website before 2010/02/28.
<http://www.windows7upgradeoption.com>
- 5) Once sign up process is completed, Microsoft will start sending Windows 7.0 upgrade DVD from 2009/10/22. All DVDs will be sent to users out before 2010/04/30.
- 6) Users manually upgrade to Windows 7.0.